# **Dropsuite**

# **Email Archiving**

Automatically protect and recover all business-critical email data.



Dropsuite Email Backup and Email Archiving solutions are the fastest-growing cloud backup, archiving and recovery SaaS solutions in the world.

Dropsuite's **Email Archiving** solution helps organizations efficiently store, safeguard, manage, and discover data from most email systems through Journaling. eDiscovery, Retention and Legal Hold policies and Compliance Review are just a few items that make Dropsuite's Email Archiving a strong tool for your archiving and compliance needs.

Compliance and security are key for Dropsuite. Email Archiving Legal Hold ensures the integrity of your email data, and unlimited storage and retention gives you confidence the data you need is available when you need it. Dropsuite uses TLS 1.2 and AES256 ciphers to protect your data and monitors data centers constantly to provide the highest security standard for your data.

**Dropsuite Email Archiving also includes Email Backup.** Dropsuite's archiving solutions are built on top of our Email Backup, providing a robust set of business continuity tools including powerful advanced search, end user access and Insights BI. All in an easy-to-use, one pane of glass integrated interface.





#### **ROLE BASED ACCESS**

Our single-panel dashboard includes admin and user management options and role-based access including a Data Protection Officer role, supporting single sign-on (SSO).



#### **POWERFUL SEARCH**

Dropsuite's lightning-fast search offers 20+ search criteria, no limitations of timeouts, advances search tools and is unified across products OD, SP and Email, with reusable saved search and email alerts.



#### **SECURE**

Dropsuite's regulation-compliant servers employ 256-bit (AES) military-grade encryption at rest, TSL 1.2 in transit, and support multi-factor authentication (MFA).

Our numbers speak louder than words

billion backups per day

139 countries where we back up data

geographic markets served

# **Email Archiving**

#### **SEARCH**

- eDiscovery
- Saved Searches
- Edit, View, Tag, Delete, Mark for Review, Mark for Deletion, Alerts
- Compliance tags
- Audit and Activity logs
- Retention policy
- "Right to Forget" (GDPR)

#### **LEGAL HOLDS**

- Users
- Saved search
- Messages

#### **RETENTION POLICIES**

- Users
- Saved search
- Messages

#### **ROLE BASED ACCESS**

- Delegated Access
- · Limited Access User
- Group Access by department
- Compliance supervisor access
- Compliance reviewer access
- Data Protection Officer role

## **Email Backup**

#### **DATA RECOVERY**

- Automated and incremental backup
- One-click download, restore and migrate
- Customizable retention periods to 'age out' backups
- No hardware/software required
- Access backup from any device/ location
- Per-user pricing with unlimited storage
- Free deleted user backup
- Unlimited storage and retention
- · No hidden fees

#### **DATA SECURITY & PRIVACY**

- Data availability and service update >= 99.99%
- 256-bit (AES) encryption at rest and in transit
- Multi-factor authentication (MFA)
- · Multiple data center options
- Data centers are SOC2, FISMA, ISO 27001, SSAE-16 compliant
- Vulnerability testing
- Security management
- System monitoring

#### **USER UI**

- Admin panel
- Granular access and control
- Advanced user management options
- Role-based access including end-user
- · Platform independent
- Multiple user access
- Timely notifications
- Single Sign On (SSO) support

#### **POWERFUL SEARCH**

- Lightning-fast search supporting regular expressions
- Search across backups with 20+ search criteria
- Advanced search tools
- Reusable saved search with email alerts
- · No search limitations or timeouts
- Unified search across products OD, SP and Email

#### **DATA RECOVERY**

- Restore directly to mailbox,
   OneDrive, SharePoint, contact,
   calendars and tasks with one click
- Restore to default folder, existing folders or create a new folder
- Free Self-Service Download / Export of data
- Advanced Search

#### **INSIGHTS BI**

- · Email volume analysis
- · Time sending emails
- Top contacts identification
- Top senders and recipients
- Email storage utilization
- · Email response time

# Microsoft 365

Dropsuite's Microsoft 365 Backup is a simple and powerful solution that automatically protects your most important Microsoft 365 data in the cloud and restores any file on demand.

Outlook	SharePoint	OneDrive	Contacts/ Calendars/ Tasks	Groups & Teams
<ul> <li>View email without search</li> <li>Migrate per user to other user or destination</li> <li>Download (PST EML)</li> <li>Download Mailbox</li> <li>Shared Mailbox</li> <li>Restore mailbox, folder, message</li> <li>Migrate per mailbox to other user or destination</li> <li>Download PST, EML, mailbox</li> </ul>	<ul> <li>Restore site, document library, folder, files</li> <li>Restore to other site</li> <li>Restore all to one folder</li> <li>Download files</li> <li>Lists – items and columns for all permissions</li> <li>Document Libraries – content, views and content types for all permissions</li> <li>Sub-Sites – lists and document libraries</li> </ul>	<ul> <li>Restore drive, folder, files</li> <li>Restore to other drive</li> <li>Restore all to one folder</li> <li>Download drive, folder, files</li> </ul>	<ul> <li>Restore calendar events, contacts, tasks</li> <li>Download files</li> <li>Email and Folders for Mailboxes and Public Folders</li> <li>Shared Mailboxes</li> </ul>	<ul> <li>Download files</li> <li>Channel Chat</li> <li>Tasks</li> <li>Email</li> <li>Drive</li> <li>Site</li> <li>Calendar</li> <li>Files</li> <li>Conversations</li> <li>Notebook</li> <li>Planner</li> </ul>

Dropsuite also restores, migrates and downloads **Shared Mailboxes**, restores and downloads **Public Folders** and backup **OneNote** on **SharePoint** for users and **Teams**.

# DROPSUITE EMAIL ARCHIVING MEETS YOUR NEEDS:

- **☑** Securely Preserve Your Files
- **☑** Simplify User Administration
- **☑** Meet Regulatory Compliance
- **Find Files With Minimal Effort**
- **Set Up Review Process Quickly**
- Reduce the Effort Associated with Archiving
- **☑** Don't Worry About Storage Limits

### Dropsuite's Email Archiving and Email Backup provide the tools you need for most regulatory compliance, like GDPR and HIPAA:

HIPAA: Complying with HIPAA regulations is important, but not enough. In addition to meeting HIPAA compliance needs it's critical to protect your data from ransomware, accidental deletion, employee sabotage, and data breeches. Dropsuite safeguards for HIPAA compliance while also providing the highest-level of protection from all types of unexpected data loss.

**GDPR:** Regulators are levying more and more fines for GDPR compliance from global and local companies that collect personal data of Europeans. Dropsuite's GDPR Compliance roadmap is designed to help you understand what aspects of GDPR are handled with the tools available from Dropsuite Email Backup and Archiving.

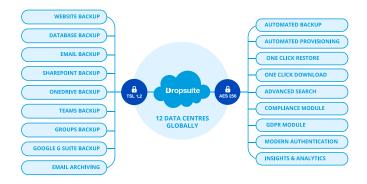


### **Security at Dropsuite**

To be the platform of choice for data backup and protection, **security** is at the core of the product management and development process at Dropsuite.

#### DATA ENCRYPTION IN TRANSIT AND AT REST

Dropsuite enhances data security for our customers' data by enabling **Transport Layer Security (TLS 1.2)** cipher for data in transit. Data at rest in Dropsuite's storage is encrypted with **Advanced Encryption Standard 256bit** (**AES256**) cipher that ensures data is safe and secure.



#### **MFA APPLICATION SECURITY**

Dropsuite supports multi-factor authentication (MFA) to provide partners with an extra layer of security to help safeguard end user customer data within Office 365.

#### **SYSTEM MONITORING**

Dropsuite monitors and logs every part of our infrastructure, including the server, router, system calls and command procedure. Logs are kept for as long as legally needed to ensure our systems are secure.

### **About Dropsuite**

Dropsuite is a cloud software platform enabling businesses and organizations globally to easily backup, recover and protect their important business information. Dropsuite's commitment to advanced, secure, and scalable cloud technologies keeps us in the forefront of the industry and makes us the choice of leading IT Administrators and Service Providers globally.

#### **DROPSUITE EMAIL ARCHIVING**



